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| --- | --- | --- |
| **Number** | 7 | |
| Name | Contacting an Admin | |
| **Summary** | User sends a message/complaint to the Admins | |
| **Priority** | 4 | |
| **Preconditions** | User must be logged in | |
| **Postconditions** | Admin receives a message from the User | |
| **Primary Actor** | User | |
| **Secondary Actors** | Admin | |
| **Trigger** | User clicks the 'Contact Admin' link/button | |
| **Main Scenario** | **Step** | **Action** |
|  | 1 | User clicks contact button |
|  | 2 | User is prompted with a form (Reason for message, comments) |
|  | 3 | User fills out the form |
|  | 4 | User clicks submit |
|  | 5 | Admin receives message |
| **Extensions** | **Step** | **Branching Action** |
|  | 4a | User fails to fill out the required form fields |
| **Open Issues** |  | |